

Italcoppie Sensori sets the complete satisfaction of the customer, the growth of their visibility, and their market position as priority goals. To achieve these goals, the General Management, through the quality policy, intends to promote and rigorously apply the principles established in the quality management system according to the UNI EN ISO 9001 and UNI EN ISO 14001 frameworks, through the direct involvement of all employees, implementing continuous improvement.

The core business of Italcoppie Sensori is:

- design and manufacturing of products for the detection and reading of temperature and other physical quantities, and of systems for fluid delivery through cold cutting, welding, mechanical machining, chrome plating, overmolding, resin coating, and assembly
- commercialization of measurement and process instrumentation
- industrialization and management of wiring harness production.

The corporate strategy aims to:

- identify the needs and expectations of customers and all interested parties, in order to satisfy them in the best possible way
- identify and keep under control risks and opportunities, and undertake effective improvement actions.
- identify significant environmental aspects
- mitigate the environmental impact arising from direct and indirect environmental aspects
- associate the image of Italcoppie Sensori with high quality standards
- comply with all applicable mandatory laws
- monitor and continuously improve the effectiveness of the quality management system
- prevent, eliminate and, where this proves impossible, reduce pollution and the use of natural resources, taking into account the best economically viable technologies available
- optimize internal resources in order to avoid errors, delays, and inefficiencies
- ensure compliance with mandatory legislation in terms of workplace safety
- improve year by year the results of the environmental management of its activities and services in compliance with the Policy
- maintain high technical competence of the personnel by developing a policy of constant training and involvement
- improve internal and external communication
- involve and raise awareness among personnel regarding quality culture and management
- involve and raise awareness among personnel on sustainability and climate change issues

In light of the aforementioned strategies, the Management commits to:

- maintain the quality and environment policy annually: review it to ensure its continuous suitability and update it in coherence with corporate goals and strategies
- ensure that the quality and environment policy is disseminated, understood, and implemented at all levels, becoming an integral part of the corporate culture.
- implement the contents of the corporate quality management system documents
- periodically verify the effectiveness of the quality management system, promoting improvement actions aimed at increasing the level of customer satisfaction while respecting the environment and people.

It is the will of the General Management to monitor, as well as support, the achievement of the set goals.

Malagnino, 20.04.2026

The Management

